

From: Kevin Ratliff
To: 'microsoft.atr(a)usdoj.gov'
Date: 1/23/02 8:55am
Subject: Microsoft Settlement

To whom it may concern:

Since the start of this case Microsoft has not changed it's business practices and several new complaints have been made against this defendant. From the standpoint of a consumer, Microsoft has always dominated the marketplace for PC operating systems as well as many markets for other software products. The claim by Microsoft that some of the proposed remedies would stifle innovation is in my opinion false. As a computer technician, I work with Microsoft products on a daily basis and can assure you that Microsoft is not the innovator it claims to be. Had this defendant not abused it's position in the marketplace, the market itself would of forced actual innovation, as well as fair competition resulting in a greater number of products, and competitors in the marketplace.

Kevin Ratliff
Woodridge, Illinois